

# Ohio PCMH Weekly

Ohio PCMH Weekly is a summary of Patient-Centered Medical Home (PCMH) news from around Ohio, as well as a sampling of national PCMH news and educational opportunities. Comments and suggestions can be directed to [PCMH@odh.ohio.gov](mailto:PCMH@odh.ohio.gov). To become a member of the Ohio Patient-Centered Primary Care Collaborative (OPCPCC) and receive Ohio PCMH Weekly, go to <http://www.odh.ohio.gov/landing/medicalhomes/Membership.aspx>.

June 26, 2015



## OPCPCC updates

### **Self-management: A community resource to help your patients with chronic diseases achieve better health**

Patients with chronic diseases must begin to make behavior changes, in order to improve their health. How can health professionals motivate change and move patients to recognize small steps that they can take towards better health? How can community self-management programs help? What is the benefit of referring patients to self-management programs? “Self-management: A community resource to help your patients with chronic diseases achieve better health” can help provider offices to answer these questions. This webinar is the third webinar in the series of patient engagement webinars hosted by the Patient Engagement Learning Center of the Ohio Patient-Centered Primary Care Collaborative (OPCPCC). The webinar will begin with a half-hour presentation at 12:15 PM on August 25, 2015 and will conclude with a 15 minute Q&A session. The Central Ohio Diabetes Association, Evi-Base, and the Ohio Department of Aging will serve as presenters. Participation is limited to the first 150 who register and registration information will be available soon. Questions may be directed to [PCMH@odh.ohio.gov](mailto:PCMH@odh.ohio.gov) or 614-644-9756.

**Save the Date:** The annual OPCPCC conference will be held on Friday, October 30 at COSI in Columbus. This year’s conference theme is “From medical home to medical neighborhood.” More information, including the keynote speaker and a draft agenda, will be available soon.

## PCMH News and Articles

### **Why the Disconnect Between Care Coordination, Health IT?**

Health care experts say care coordination is an important component of good patient care, and most family physicians would agree. But the ability to achieve meaningful levels of communication depends on a consistent flow of health information among physicians, patients and other health care professionals involved in a patient's care. [Read AAFP article](#)

## Educational Opportunity

### **Engaging Primary Care Practices in Quality Improvement**

Wed., July 8 at 1 PM

Primary care can be considered the cornerstone of effective and efficient health care that meets the needs of patients, families, and communities. New resources authored by Mathematica’s health experts offer strategies to help build and sustain practices’ ability to continuously and effectively engage in quality improvement activities.

[Register](#)

.... [PCMH News and Articles continued](#)

### **Health IT–Enabled Care Coordination: A National Survey of Patient-Centered Medical Home Clinicians**

Health information technology (IT) offers promising tools for improving care coordination. Study authors assessed the feasibility and acceptability of six proposed care coordination objectives for stage 3 of Meaningful Use related to referrals, notification of care from other facilities, patient clinical summaries, and patient dashboards. Even among practices having a strong commitment to the medical home model, the use of health IT to support care coordination objectives was not consistent. Health IT capabilities are not currently aligned with clinicians' priorities and many practices will need financial and technical assistance for health IT to enhance care coordination. [Read study results](#) and [article](#)

### **What Patients Gain By Reading Their Doctor's Notes**

Note-sharing got a kick-start five years ago when researchers from Harvard Medical School joined forces with the Pennsylvania-based Geisinger Health System and Harborview Medical Center in Seattle to launch a high-profile pilot program called Open Notes. The initiative focused on encouraging health care providers to give patients access to doctors' office notes and then tracked what happened when patients read them. Now, Open Notes estimates about 5 million people see physicians who share notes as part of the initiative, said Tom Delbanco, a professor at Harvard Medical School who has been with the project since it launched. That includes doctors from more than 20 institutions across the country, consisting of major academic medical centers and health systems ranging from the Cleveland Clinic to the Veterans Health Administration. [Read article](#)

### **Practice Makes Perfect: Embrace the new era of online patient technologies**

It's no secret that technology is changing how medical practices work. Electronic health records have already altered workflows, from the waiting room through discharge. But technology is also changing how patients interact with the practice, even influencing patients' decisions on which providers to use. Patients of all ages are looking at functionality that improves the way in which they can interact with their healthcare providers through a practice's online presence. According to some studies, patients' interest in online services is greatly outpacing the ability of practices to offer them. [Read article](#)

Congratulations to the following practices who achieved Level 3 PCMH recognition in May through the 2011 NCQA standards.

- OSU General Internal Medicine - Hilliard (Hilliard)
- Kettering Physician Network - Heritage Internal Medicine (Hamilton)
- Kettering Physician Network - Heritage Primary Care - Washington Blvd. (Hamilton)
- Kettering Physician Network - South Dayton Internists (Kettering)
- Kettering Physician Network - Springboro Primary Care (Springboro)
- Kettering Physician Network - Village Green Primary Care (Fairfield)
- Kettering Physician Network - Miamisburg Family Practice - Byers (Miamisburg)
- MCMG - New Albany(2) (New Albany)
- Mount Carmel GME- MetroWest (Columbus)
- Mount Carmel GME-MCSA FMC (Westerville)
- CAC - Valley View Health Center - Broadway (Portsmouth)
- CAC - Valley View Health Centers- Waverly (Waverly)
- Clermont Internists (Batavia)
- Family Medicine, Inc. (North Canton)
- Pediatric Associates of Lancaster, Inc (Lancaster)
- PriMed Physicians - Beaver Creek Pediatrics (Beavercreek)
- PriMed Physicians - Centerville Pediatrics (Centerville)
- PriMed Physicians - Huber Heights Pediatrics (Huber Heights)
- Primed Physicians - Kettering Pediatrics (Kettering)
- Primed Physicians - Northwest Dayton Pediatrics (Englewood)
- Primed Physicians - Springboro Pediatrics (Springboro)
- PriMed Physicians - Wright Dunbar Pediatrics (Dayton)
- MetroHealth System - Beachwood Health Center (Beachwood)
- MetroHealth System - Westlake Health Center (Westlake)